



Your Story. Your Success.



TEXAS A&M UNIVERSITY
Office for Student Success

About Us

HISTORY

The Office for Student Success was created as part of the Student Success Initiative from the Office of the Provost. Initial goals included increasing graduation rates and first-year retention and decreasing achievement disparities.

VALUES

Collaboration Holistic expertise	Equity Commitment to access
Action Student-centered, intentional, and proactive	Inclusion Celebrate and honor all



What is a Provost?

A provost is a senior academic administrator responsible for creating and implementing university academic priorities. Texas A&M's Interim Provost is Timothy P. Scott '89.



Mission

To amplify **student success** needs at Texas A&M University by assessing and addressing policies and procedures supporting initiatives focused on student persistence, achievement, and timely graduation.

Programs

OSS Programming supports undergraduate student success at Texas A&M University. Our programming includes:

- Transfer Student Program
- Hullabaloo U
- Routh First-Generation Center
- Navigate Student Application
- Student Success Help Desk



Real Stories. Real Success.

How can the Office for Student Success serve you? We are your advocates!



Howdy, Julia!

Julia is an Agricultural Economics freshman from Fresno, California. Her high school graduating class was 50 people, and this will be the farthest she has ever been from home. She is excited to begin her first year at Texas A&M, but she is a little nervous about being away from all her close friends and family. Julia wants to excel in her classes, but she also wants to find a community and get plugged in on campus. She heard that Texas A&M has a lot of great resources for students but doesn't know where to start.



Hullabaloo U

GOALS

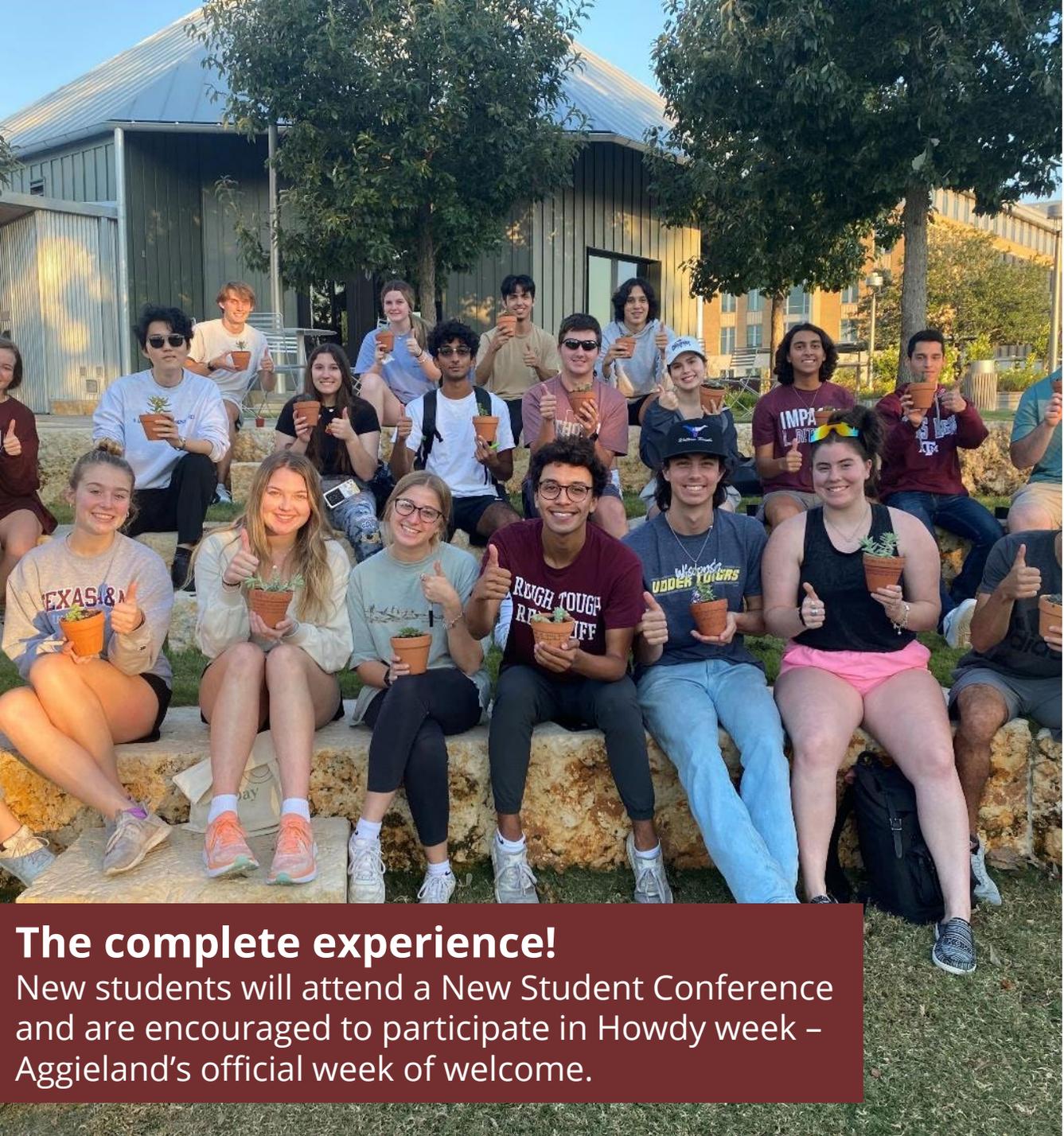
Texas A&M's first-year experience course equips students to:

- Achieve academic and personal goals.
- Take advantage of campus resources.
- Develop community and a sense of belonging.
- Contribute to a diverse and inclusive Aggie community.



First-year community!

96% of the class of 2024 was enrolled in a Hullabaloo U section. Talk about community!



Hullabaloo U

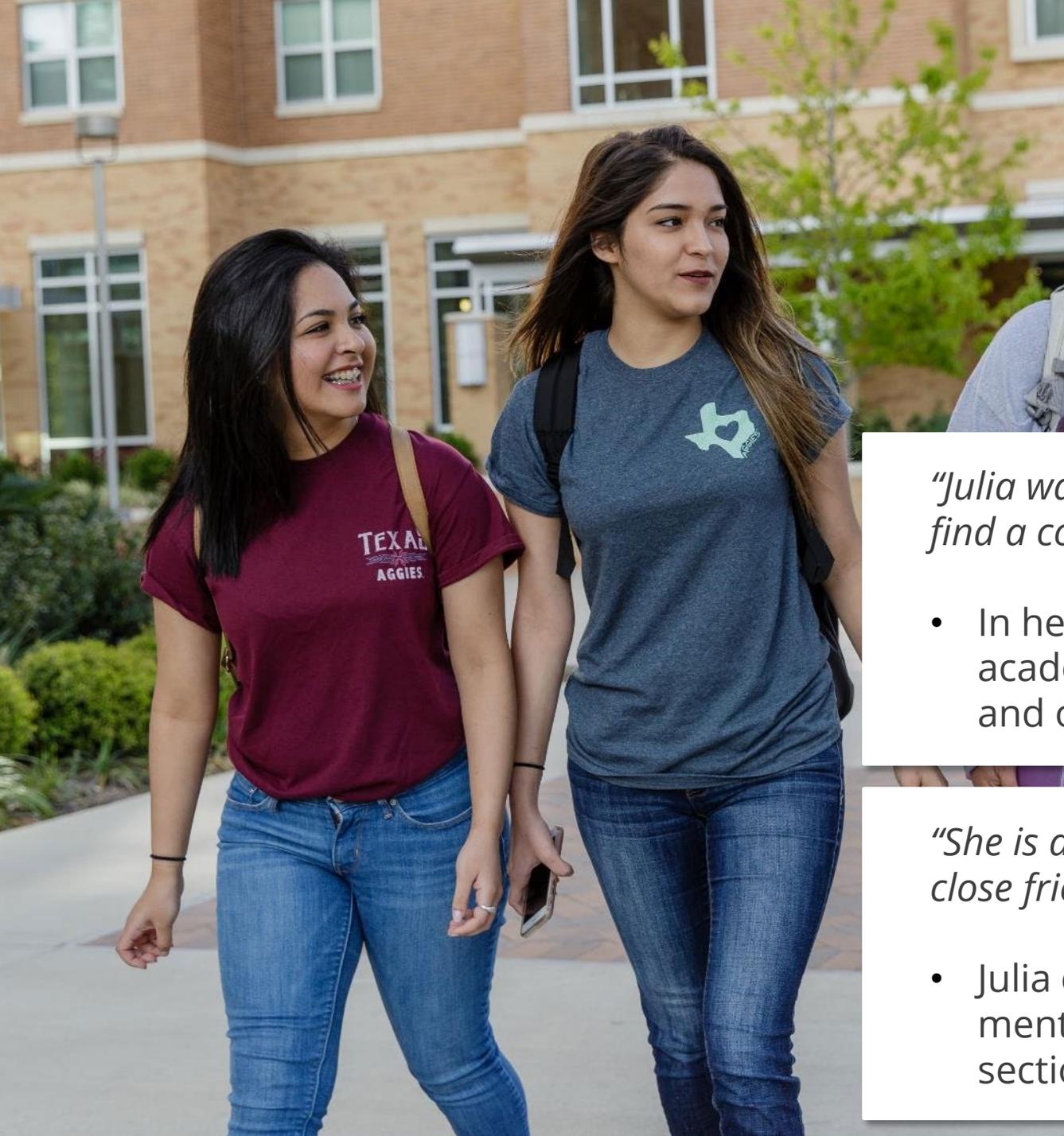
STRUCTURE

The Hullabaloo U course structure relies on conversation and participation.

- Unique sections and learning communities
- Weekly group meetings of 25-30 students
- Offered during the fall semester
- Led by 1 staff or faculty member
- Supported by 1-2 peer mentors

The complete experience!

New students will attend a New Student Conference and are encouraged to participate in Howdy week – Aggieland's official week of welcome.



"Julia wants to excel in her classes, but she also wants to find a community and get plugged in on campus."

- In her Hullabaloo U section, Julia will learn about academic success strategies, Texas A&M resources, and opportunities for leadership and service.

"She is a little nervous about being away from all of her close friends and family."

- Julia can find community in her instructor, peer mentor, and the other students in her Hullabaloo U section.

Howdy, Lucas!

Lucas is a Mechanical Engineering Sophomore from Austin, Texas. He is also a first-generation student, meaning neither of his parents graduated with a 4-year degree. As a first-generation student, Lucas is a trailblazer and an example to his friends and family, but he is still figuring out college without any background knowledge of how higher education operates. Balancing the rigor of college level classes with the responsibilities he has back home can be challenging, and he wants to be involved with any career-preparation opportunities that are available.



Routh First-Generation Center

HISTORY

The First-Generation Center began in 2019 as an outgrowth of the Student Success Initiative.

Following a generous gift from Stephanie Duprie Routh '93 and Todd Routh '86, the center was renamed the Routh First-Generation Center in their honor.

First-Generation: A student whose neither parent has earned a bachelor's degree. However, we understand that this definition may not fully account for the rich diversity of first-generation college students.

Todd and Stephanie Routh in Yountville, California
2018

Stephanie Duprie Routh '93 and Todd Routh '86 have a long and proud history of supporting first-generation students in obtaining their bachelor's degree. They have conducted their own research to build successful businesses and a successful and secure empire. They have taught their children the importance of the environment in their lives, their business practices, and Texas A&M. The Rouths are well-known in Yountville as accomplished photographers and provide these photos from their travels to inspire others using the First-Gen Center.



First-Gen Proud!

24% of students at Texas A&M are first-generation college students.



Routh First-Generation Center

The Routh First-Generation Center is dedicated to providing support to all first-generation students at Texas A&M.

- Gen1 Learning Community
- Gen1 Living Learning Community
- First-Gen High-Impact Practice Program
- Regents' Scholars Program
- First-Generation Network
- Center Hours:
 - M-TH 8am-9pm & Friday 8am-5pm
- University-wide Events
- First-Generation Coordination Committee
- First-Generation Network

#CelebrateFirstGen

Celebrate National First-Generation College Celebration Day with us on November 8!



TEXAS A&M UNIVERSITY

Routh First-Generation Center

“Lucas is figuring out college without any background knowledge of how higher education operates.”

- The Routh First-Generation staff is dedicated to improving the first-generation student experience through specialized programs, resources, and advocacy.

“He wants to be involved with any career-preparation opportunities that are available.”

- The First-Gen High Impact Practice Program professional development and hands-on experience in their future career field.

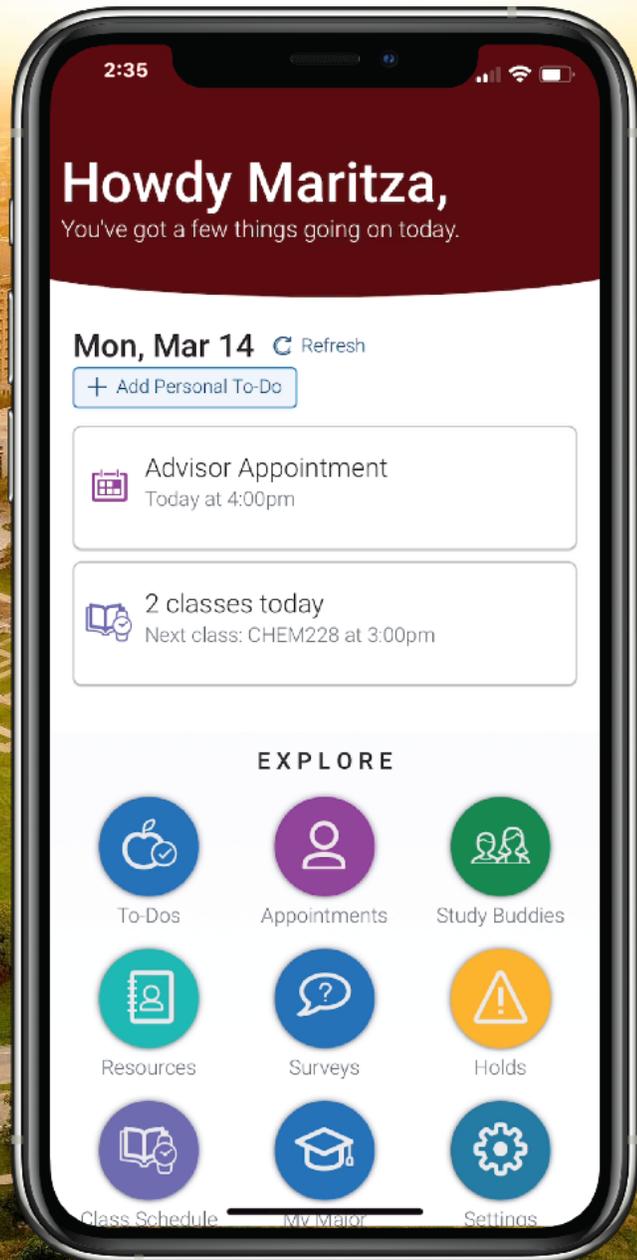
First-Gen Questions?

Email us at firstgen@tamu.edu

Howdy, Aaron!

Aaron is a Finance Junior from a small town in West Texas. He is involved in a service organization, undergraduate research, and leadership training. Aaron wants to meet with an advisor to discuss registering for his senior year. He also finds it challenging to keep up with all his deadlines and coursework and could really use a good calendar and reminder system.





Navigate Student

Navigate Student is an app designed to help students stay on track at Texas A&M.

- View class schedule and locations
- See upcoming to-do's
- Schedule advising appointments
- Receive alerts on holds
- Find on-campus resources
- Add personal reminders

TAMU Navigate student

Get to graduation using the  **Navigate Student** App!

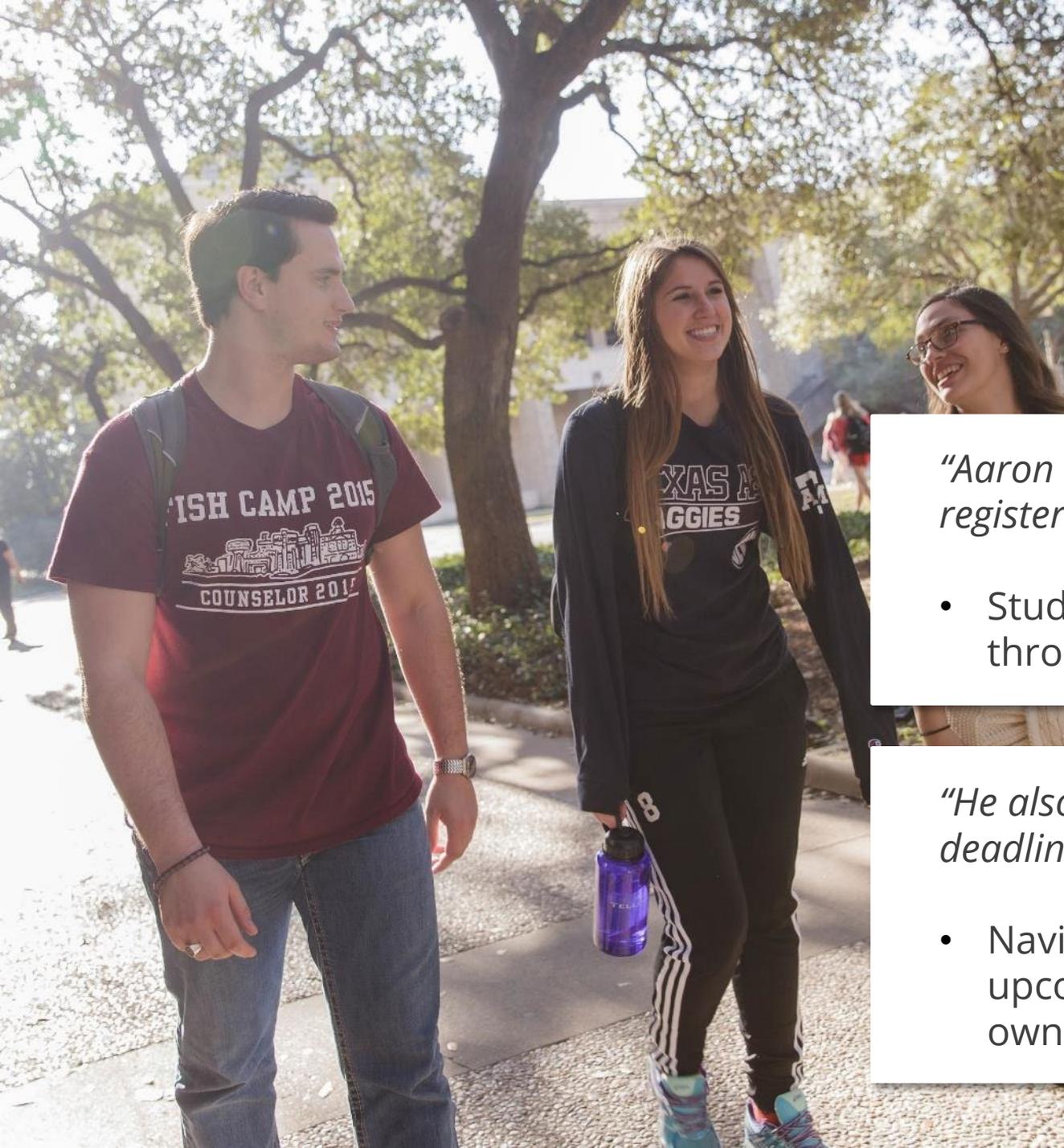
1. Search **Navigate Student** in the app stores to download
2. Select Texas A&M University – College Station
3. Log in using your NetID and password

*Schedule advising appointments in the **Navigate Student** App*



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NAVIGATE

“Aaron wants to meet with an advisor to discuss registering for his senior year.”

- Students can schedule advising appointments through Navigate on their phone or desktop.

“He also finds it challenging to keep up with all of his deadlines and coursework.”

- Navigate sends students reminders about upcoming deadlines. Students can also set their own reminders.
-

Howdy, Taylor!

Taylor is a Computer Science Senior from Dallas, Texas. She is graduating next spring, job hunting, finishing her classes, and wrapping up her time at Texas A&M University. Due to some unforeseen circumstances at home, Taylor needs to return home to be with her family for some time. Taylor knows she needs help navigating this obstacle but does not know who to turn to.



Student Success Help Desk

The Student Success Help Desk (SSHD) is a resource for students who encounter roadblocks or barriers to help them stay on track for graduation, preferably within four years.

The SSHD Staff will:

- Actively listen to students and determine a best course of action.
- Explain general policies and procedures.
- Talk through possible solutions and give students action items.
- Direct students to appropriate campus resources.



Student Success Help Desk

Boosting Retention and Graduation

The Student Success Help Desk is a resource for students who encounter roadblocks or barriers to help them stay on track for graduation, preferably within four years. Some issues may be as simple as getting a required course, while others may relate to being admitted to upper-level requirements or simply knowing you are in the wrong major. The Help Desk staff will work with students, advisors, faculty, and staff to resolve these barriers and roadblocks.

Student Success Help Desk Checklist

- Have you made contact with your Academic Advisor within the Department? They are the most knowledgeable about your degree plan and curriculum.
- You have made contact with Student Business Services and School of Leadership Studies to resolve all financial issues?
- If your wellbeing is contributing to the problems you are experiencing, have you used the resources provided by Student Health Services, Counseling and Psychological Services or a private provider?

 Miss Rev Powered by AFS ... x

Hi, I'm Miss Rev! I'm a virtual assistant here to answer any questions you have.

Ask me a question

en →



Student Success Help Desk

There are many ways to use the Student Success Help Desk!

- Schedule an appointment with an OSS advisor in Navigate.
- Fill out the form at tx.ag/SSHelpDesk
- Talk to our chatbot Miss Rev at studentsuccess.tamu.edu
- Email studentsuccess@tamu.edu
- Call **979-458-6111**



“Taylor is in the midst of job hunting, finishing her classes, and wrapping up her time at Texas A&M University.”

- Students should utilize the Student Success Help Desk throughout their time at Texas A&M.

“Taylor needs to return home to be with her family for some time.”

- The SSHD can discuss viable options with Taylor.

Howdy, Trey!

Trey is a Biology Junior from Houston, Texas. Trey is a transfer student and well acquainted with the college experience. He wants to meet other transfer students at Texas A&M, and he's curious if there are any leadership opportunities for transfer students specifically.



Transfer Student Program

GOALS

TSP combines a Transfer Student's college experience Texas A&M insight.

- Acclimating to a R1 institution
- Academic strategies, success tips, and wellness
- Built-in support network with connections on campus



Research is good bull!

Texas A&M is classified as an R1: Doctoral University – that means we have a lot of Aggies conducting research every day!



Transfer Student Program

INITIATIVES

TSP supports transfer students from any college and status (non-traditional, veteran, etc.).

- Transfer Peer Mentors
 - Transfer Village in Hotard Hall
 - Tau Sigma National Honor Society
 - Opportunities for development and community
 - Database of transfer-specific resources at studentsuccess.tamu.edu
-



"Trey wants to meet other transfer students at Texas A&M."

- Trey should get involved with the TSP and Peer Mentors.

"He's curious if there are any leadership opportunities for transfer students specifically."

- Trey can apply to be a Transfer Peer Mentor to support other transfer students like himself.

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TEXAS A&M UNIVERSITY

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CONTACT US

-  Hotard Hall
-  (979) 458-6111
-  studentsuccess@tamu.edu

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-  @TAMUOSS
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